

## Privacy Policy

Thank you for choosing our services. This document serves to inform you about how we handle personal data.

### Responsible Entity

E-mail: [contact@freefansonly.com](mailto:contact@freefansonly.com)

For data privacy inquiries and exercising your rights, please reach out to us via email or by adding "data protection" in the subject line.

### When we process personal data

We process personal data that you actively provide to us through interaction. Additionally, personal data may be processed automatically when using our services. The following are examples of scenarios where we may handle your personal data:

- Visiting our website
- Using our services
- Contacting us
- Analyzing visitor behavior on our website
- Evaluating the success of our marketing efforts
- Defending against technical attacks on our infrastructure

Further information is outlined below:

### Website visits

When you visit our site, the operator records the public IP address, device type, and browser used, along with the date and time. The IP address is a unique number assigned to your device, allowing data transfer on the internet. Typically, we or our service provider cannot identify you by your IP address unless you submit additional personal data, or we are required to investigate legal matters (e.g., in case of website attacks). In general, we cannot trace your identity solely from your IP address.

Our service provider uses your IP to enable website access and protect against attacks. Unfortunately, websites are often targeted for various malicious purposes, such as data theft or spreading malware. The processing of your IP address and access time helps safeguard our site and its users. We process this data with the legitimate interest of maintaining business operations and protecting visitors. The legal basis is Art. 6 para. 1 f) GDPR. Stored IP data is anonymized once it's no longer needed for protection purposes.

### Processing sensitive personal data under Art. 9 GDPR

If you voluntarily provide data classified as sensitive under Art. 9 GDPR (e.g., ethnicity, religious beliefs, sexual orientation), we will process it solely for the purpose of providing the requested functions.

### Contacting us

If you contact us via available channels, we use your provided data to address your inquiry. The legal basis for this is our legitimate interest in handling requests, as per Art. 6 para. 1 f

GDPR. If your inquiry relates to a contract, the legal basis is Art. 6 para. 1 b GDPR. Data will be deleted once your inquiry has been resolved unless legal retention obligations apply.

#### Service booking

When you book a service, we process the data required to fulfill the contract. Data may be shared with service providers for billing. The legal basis for processing is Art. 6 para. 1 b) GDPR. Alongside our payment service provider, we also process this data to detect and prevent fraud, based on Art. 6 para. 1 f) GDPR. Contract-related data will be deleted after legal retention periods expire.

#### Use of cookies and similar technologies

We use cookies and similar technologies (local storage, pixel tags, etc.) to operate our website, understand visitor behavior, and store user preferences. Cookies may be stored on your device, and you can control cookie settings in your browser.

We use cookies for the following:

- Essential cookies for website functionality (e.g., recognizing logins).
- Functional cookies to provide specific features.
- Analytical cookies to study user behavior.
- Third-party cookies for added features or analytics.

You can find instructions on managing cookie settings for popular browsers here:

Google Chrome: [Link](<https://support.google.com/chrome/answer/95647>)

Firefox: [Link](<https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox>)

Safari: [Link](<https://support.apple.com/en-sg/guide/safari/sfri11471/mac>)

iPhone: [Link](<https://support.apple.com/en-gb/HT201265>)

#### Data analysis

We work with service providers to generate non-personal reports on how our website is used. This helps improve functionality, search engine optimization, and marketing efforts. You can opt out of such analysis by using tools like Ghostery or uBlock Origin.

#### Google Analytics

This site uses Google Analytics for web analysis, which places cookies to track website usage. The legal basis is Art. 6 para. 1 f) GDPR. Your IP is anonymized before storage. For more details, visit Google's privacy page:

[Link](<https://support.google.com/analytics/answer/6004245>).

You can prevent data collection by Google Analytics by installing a browser add-on from this link: [Link](<https://tools.google.com/dlpage/gaoptout>).

#### Google Ads

We use Google Ads for online marketing. Cookies for conversion tracking are placed after clicking on a Google ad, which expire after 30 days. You can opt out via this page:

[Link](<https://www.networkadvertising.org/choices/>).

#### Emails

We may occasionally send you emails. You can unsubscribe anytime via your profile settings or the link provided at the end of each email.

#### Your rights under GDPR

- Right to information (Art. 15 GDPR): You can request confirmation of data processing.
- Right to rectification (Art. 16 GDPR): You can ask us to correct inaccurate data.
- Right to erasure (Art. 17 GDPR): You can request data deletion under certain conditions.
- Right to restrict processing (Art. 18 GDPR): You can request restriction of data processing.
- Right to data portability (Art. 20 GDPR): You can request your data in a portable format.
- Right to object (Art. 21 GDPR): You can object to processing under certain conditions.

To exercise any of these rights, please contact us at the details provided above.

#### Complaints

You have the right to file a complaint with a supervisory authority under Art. 77 GDPR.

Last Updated on: Monday, 30 September 2024